

<b>Snowy picture/No Signal</b>	<b>Wrong Input</b> <ul style="list-style-type: none"> <li>• Press Av button on SkitterTV remote to change input.</li> <li>• Press source/Input on TV remote to change input</li> <li>• Manually go to TV and change input using the input button.</li> <li>• Press video source button from remote UR5L-9000L-IP</li> </ul>
<b>FS/CDN on Screen</b>	<b>Set-Top Box has lost network Connection</b> <ul style="list-style-type: none"> <li>• Check Ethernet connection to box (located on back of Amino box)</li> <li>• Power cycle router (unplug AC adapter from back of equipment), wait 30 sec then plug back in. Then power cycle set-top box, wait 30 sec and plug back in.</li> </ul>
<b>DVR not appearing on menu</b>	<b>Set-Top Box is not synced correctly</b> <ul style="list-style-type: none"> <li>• Power cycle main DVR box, wait 30 sec then plug back in. Then power cycle set-top box that is not working properly.</li> </ul>
<b>Set-Top Box asking for a Pin</b>	<b>Enter 1234 and press ok</b>
<b>If you have a power outage or a power surge followed by no TV</b>	<b>Power Cycle Set-Top Box</b> <ul style="list-style-type: none"> <li>• Unplug AC adapter from the back of the set-top box wait 30 seconds and then plug it back in.</li> </ul>
<b>Cannot Change Channels</b>	<b>Press STB button</b> <ul style="list-style-type: none"> <li>• Change channels as normal</li> </ul>



If none of the trouble shooting tips apply or if you are unsuccessful in resolving your television issues, call Alhambra-Grantfork Communications technical support at **618-488-2100**.

